

# 2017 BUDGET



# **Communications & Police Operations**

There are two budgets within the purview of the Goffstown Police Department. Those being the Communications budget and the Police Operations budget. The combined total appropriations request from our agency is just short of \$4.9 Million dollars. I am pleased to announce to you that for FY 2017, we are \$29,726 lower or .61% under the 2016 budget. My attempts to level fund our agency while maintaining the high level of service that the community has come to expect continues to be a focus of our administration.

As I have mentioned in years past, over 93% of the department's total budget is personnel related, so it is essential that each and every account line is reviewed closely in an effort to trim where we could while focusing on those operational items that are necessary to maintain service levels. Although there are 10 lines with increases in the Police Operations budget, there were 16 lines with decreases and the remaining 33 lines were level funded. On the Communications side, there were increases to 11 lines, which can be attributed to the request for additional personnel which I will describe in a moment. The remaining 14 lines were either decreased, or level funded.

I would like to take the opportunity to present the line by line numbers starting with the Communications Budget this year. Historically, I have led with the larger budget of the Police Operations, but, since we have had such dramatic changes in that division, I think it's important to start there.

First and foremost, I would like to point out that I was completely wrong when I presented to the Board of Selectmen that our Dispatch Division could handle the increased work load through the new dispatch contracts without issues. I completely underestimated the impact of that workload. While I think it was financially beneficial for the Town, I did not fully comprehend the amount of labor, time and effort to not only prepare for the changeovers that we had with three new towns to dispatch for, but also the amount of workload. I am very proud of our members in the professional way that they took the extra workload and gave it their all, but I have seen their limits when they do not have the necessary resources needed in the form of on duty personnel.

Therefore, even with a total budgetary reduction of nearly \$30,000, I am requesting an additional full time dispatcher. A recent APCO (Association of Public Safety Communications Officials) resource management study for staffing and workload data reveals that our Communications Division is short on personnel by two members. While two new members would be ideal, I believe with the current quality personnel we have, one new FTE for dispatcher will be sufficient.

It should also be noted that at the beginning of this year, we were presented with another challenge determining if we could handle yet another police agency for dispatching services. The Town of New Boston was abruptly told by the Town of Bow that they would no longer be able to provide dispatching services starting in February of 2016. Although the footprint for the changeover was available via the changeover for

Weare and Dunbarton Police, what wasn't expected was the call volume for NBPD. They are 3 times the call volume of both Dunbarton and Weare PD.

Earlier this year when we reorganized a civilian position in the Operations Budget to the Communications Budget, it allowed us to realize three dispatchers for various periods of the week during the busiest times. We have come to recognize that the need for a third dispatcher for longer durations is a must. Since we last presented a budget in 2016, I have added a third dispatch console to our dispatch center to allow this to happen. Currently there are three dispatchers who work together during the busiest periods of the day.

## 2017 BUDGET PRESENTATION

### COMMUNICATIONS

09/26/2016

#### **11040000-41100**

#### **SALARY LINE – 16% INCREASE (\$70,567)**

This is the major increase for this whole budget line. It covers the wage costs associated with a new FTE for a dispatcher as well the cost for the reorganized position from originally in the Operations line to this Communications budget. This line also includes regular wages for the Communications Supervisor, all other dispatchers, training and holiday pay. It also includes the contractual costs as outlined in the current CBA.

#### **41150**

#### **PART TIME WAGES – 44.4 DECREASE (\$8000)**

With the critical need for FTE's, I believe we can save on this line. It has gone unspent this year as a result of the current CBA disallowing PTE from covering shifts that current FTE's have first right of refusal for.

#### **41300**

#### **OVERTIME - 7.4% DECREASE (\$5000)**

Through 10 ½ months of this current year, the overtime budget appears likely that we will over expended. Each year we have either overspent or come extremely close to doing so. With the wages of the members expected to increase as a result of contracts being signed, the amount in overtime will still be in great demand. That being said, I also believe with a new FTE in that capacity, we will see a likely decrease in the volume of overtime being expended.

Unlike patrol, where at times it is feasible to not fill a vacant shift, that allowance isn't available to us for dispatch. If there is a sick call or prolonged absence by one employee, the shifts need covering. When at full staff, there are floating personnel that will fill those vacancies. But, the amount of vacation and sick hours to cover means filling vacancies with overtime.

To fill the vacancies for sick and vacations, it is over \$54,000 alone. Factor in the holiday time required by contract to pay our communications employees during those times, it is well above the requested \$60,000. We will not likely be filling open positions for the third dispatcher position. We will most likely maintain two dispatchers during those situations in an effort to save overtime when feasible.

**44150**  
**CLOTHING & UNIFORMS – LEVEL FUNDED**

Our communications division is now fully uniformed as a result of the current CBA. To ensure they are all in proper uniform attire, we will need at least this requested amount to maintain up keep and to outfit any new hires should we need to replace a full time dispatcher.

**44300**  
**EMPLOYEE DEVELOPMENT – 33.3% INCREASE (\$500)**

Newer employees require more training than do experienced ones. Some of our newer employees will need to obtain certifications in fire and emergency dispatching. We have worked with other contracted agencies in the past for funding, but this is not always guaranteed.

**45410**  
**SPOTS CONTRACT – Level Funded**

**47110**  
**OFFICE SUPPLIES – Level Funded**

Another new line last year. The two combined lines equal what was budgeted for from last year.

**47120**  
**OPERATING SUPPLIES - Level Funded**

Paper products/printing supplies – Newly combined budget lines.

**47400**  
**BOOKS & PUBLICATIONS – Level Funded**

**47500**  
**PRINTING & BINDING – Level Funded**

**48440**  
**FURNITURE & FIXTURES- Level Funded**

We purchased one new 24/7 chair for dispatch this year and would anticipate purchasing at least two more if monies are available.

**49400**  
**ADVERTISING – Level Funded**

**50310**

**TELECOMMUNICATIONS – 15.3% INCREASE (\$519)**

Phone/data lines from the summit to the PD. Small increase from the vendor is the reasoning behind this increase as well as current spending.

**53420**

**EQUIPMENT-MAINT – Level Funded**

This year we have not have major infrastructure issues with the building or radio systems. We have recently agreed to have a new radio repair vendor service our equipment and provide early warning detection systems for us to better plan for maintenance or purchasing newer equipment that will require less maintenance down the line.

This new vendor will be responsive to call outs 24/7 365 days a year and will cover all repair costs associated with our current equipment. With the current state of the services that we provide for four different communities, we need this to maintain constant operability with our clients and current employees.

**1042200-50270**

**TOWER ELECTRICITY – 10.4% INCREASE (\$254)**

Set from rates established through Town Hall.

**50280**

**TOWER PROPANE – LEVEL FUNDED**

Now covered under the rest of the town bid. Increase based on bid price times gallons used.

**53475**

**FACILITY-REPAIRS – LEVEL FUNDED**

Based on current expenditures that we have had for the last couple of years.

## 2017 BUDGET PRESENTATION

### POLICE OPERATIONS

Presentation September 26, 2016

#### 11010000-44100

#### **REGULAR WAGES – 3.4% DECREASE (\$71,761)**

**Includes regular wages for sworn and non-sworn excluding dispatchers.**

This line covers straight holiday pay, specials, crossing guards, merit pay, FTO, ACO, courier pay, stipends and incentives. Our entire budget is driven primarily from the wage line because we depend so much on personnel.

Please realize two separate collective bargaining units are covered in this line. *(There is delineation here, whereas records personnel and the legal clerk are members of one the bargaining units, are included, however communications personnel are identified in the separate Communications budget.)*

The current salary line shows decrease as a result of a long term commanding officer retirement as well as one Records Clerk position that was transitioned to the Communications budget.

#### 41300

#### **OVERTIME – 12.75% INCREASE (\$17,791)**

Covers extra time needed for investigations, (example – detectives called in from home for special investigations or investigative techniques), shift coverage for sick calls, vacations, premium pay for holidays. Court appearances (**some partially reimbursed**), mandatory training, motor vehicle hearings, town events such as the Goffstown Gallop and Memorial Day parades.

The contract allows members to be paid when working Overtime after having taken a vacation or personal day during that pay period. This too would be additional over what has occurred in the past whereas an employee was paid for overtime for anytime worked in excess of the full work week of hours worked.

Overtime is avoided when possible. To prove this fact, if the department was to cover overtime for all vacations, court, holiday, training and sick time, the department need for expenditures in the overtime line would surpass \$245,000 at a minimum for just the Operations line. We are simply asking it to stay status quo because we have been able to average less than the \$245,000.

The main driving factor of the increase this year is the department was awarded roughly \$30,000 in Highway Safety Grants. This grant funding allows the department to place officers on the road at different times of the day, week and

year to target specific unsafe driving behaviors. Unfortunately, the cost of the money to fund this upfront is on the Town. There is a small matching portion that we have to show via on duty working staff, but that is not a challenge. After the quarter is complete, we submit for reimbursement of the funds from the grant. This money does not go back to the overtime line though. This creates an offsetting revenue for the increase.

**42310**  
**Petty Cash- Level-Funded**

**44100**  
**PROFESSIONAL DUES – Level-Funded**

These funds go towards my FBI National Academy membership dues amongst many others. The professional dues line also partially covers the Captain's annual Bar Association dues, Chief's of Police membership dues, K9 membership dues, among others.

**44150**  
**CLOTHING-UNIFORMS- Level-Funded**

The Department uses a quartermaster system wherein you turn in a worn piece of equipment or clothing and receive a replacement. We maintain a watchful eye on the expenditures and inspections of equipment slated for replacement. While our suppliers have annually predicted price changes of approximately 5% over the past several years, we have not realized that increase. While retirements are always a possibility amongst some of our eligible members, we are more apt to lose officers as a result of recruitment from other departments. That has been the challenge that we face when larger agencies are will to pay more.

**44300**  
**EMPLOYEE DEVELOPMENT – 25.3% INCREASE (\$5775)**

While there was a sizable decrease in the 2016 budget request, we need to move this up again this year as a result of new officers once again. New officers need a greater amount of training.

Recruitment/Selection items, tuition reimbursement per the collective bargaining agreement and the personnel plan, range expenses (ammunition), LETN (Law Enforcement Training Network), specialized training and outside training not covered by the Police Standards & Training Council. This line also covers the expense of hiring new officers and the associated testing to meet the criteria of both Police Standards and Training and our in house standards.

There are presently 2 officers in college taking 1 class each a semester, towards their Bachelors Degree with a 50% reimbursement, of approximately \$1000 per class. I support the Town's and our agency's historical view of providing

educational incentives because I believe it promotes a better rounded employee and prevents stagnation for those who feel there are no chances of advancement.

In 2017 I plan to attend the FBI National Academy Annual Conference. This will be my only professional development class/conference for the year.

#### **44320**

#### **BULLET RESISTANT VESTS - 46% DECREASE (\$3000)**

Bullet resistant vests – continue replacement schedule five years max plus one for new officer.

Ongoing replacement schedule. The effective use per unit if worn every day is approximately 5 years. The department is participating in the federal initiative to attempt to recoup 50% of the cost for bullet resistant vests. We have signed up for the program and have been part of it for the past 5 years. The only concern here is if the federal government will still be able to fund this program. There is a reduction in the amount due to the replacement schedule being in check.

#### **44390**

#### **CROSSING GUARD EQUIPMENT – Level-Funded**

Includes raincoats, vests, gloves, hats, stop signs, etc. Some of these items have not been replaced in several years, so they are due.

#### **44800**

#### **TRAVEL EXPENSES – 50% DECREASE (\$500)**

Decreases due to the fact we are not in a reaccreditation year and current spending within this line.

#### **45020**

#### **LEGAL SERVICES – 61.7% INCREASE (\$1420)**

There are two contracts that will begin negotiations next Spring. As is usual protocol, we will likely need assistance from our town's labor attorney to make sure the Town is on solid ground during negotiations.

#### **45070**

#### **CONTRACTED SERVICES – Level-Funded**

Our department ventured into a cleaning services contract over a year ago that has been very beneficial. We now have a daily cleaning person through this contracted company who does a great job. Further, Pest Services has been a big problem for us this year and this line has covered that for us.

**45225**  
**DIVERSION – Level Funded**

Covers part of the cost of Goffstown cases. Grant funding is continuing to decrease and this makes up some of the difference.

**45261**  
**GENERATOR- Level-Funded**

This line covers two yearly PM's completed on the two department generators. Next year there is an increase to our preventative maintenance services for the department's generators. While this line reflects an increase it does not accurately reflect the true costs for service that might be in addition to PM service. For instance the Thanksgiving snow storm we had in 2014. Power was out, generator was running until about 130AM. An emergency call out was done and they were able to get the generator running, but were not able to replicate the problem or identify the cause.

There is no increase in this line as we have in our CIP line a replacement of the Summit generator this year.

**45262**  
**NESPIN – Level-Funded**

New England State Police Intelligence Network (membership dues) provides an intelligence network, also some specialized equipment use, and financial analysis for check and credit card cases and training in specialty areas at minimal costs if any. There was an annual increase for the membership that was not identified in 2015.

**45263**  
**IACP NET- 2.78% DECREASE (\$25)**

This is the International Association of Chiefs of Police user fee, for a software package to access through the internet for research, policy development, grants and information gathering. The decrease is as a result of the pricing.

**46010**  
**PHOTO LAB EXPENSES – Level Funded**

About every two years, we are replacing our small point and shoot digital cameras due to wear and tear. I have begun purchasing digital SLR cameras that can withstand much more day to day continuous use and also take better pictures. I believe in the long run, we can see a savings in this line once all the line cars are equipped. We have almost completed this goal, but will still need a couple of workable tri-pods and camera flashes this year.

**46020**  
**CRIME LAB – Level-Funded**

Includes fingerprint supplies, moulage, dental stone, electrostatic imprinting sheets, Drug Field test kits, and evidence packaging supplies.

**46025**  
**ACCIDENT UNIT – Level-Funded**

Measuring devices, chalk, flares. We purchased cones with last years funds and will need more this coming year. We are awaiting the billing to show the realized expenditures in this line.

**46030**  
**INTOXILYER EXPENSES – 16.7% DECREASE (\$250)**

Covers materials/supplies/mouth tubes, etc. This line also covers the fees that we are charged for blood draws.

This line encompasses blood tests conducted at the hospital. In cases of felony level offenses where 2 blood tests are required, the amounts can add up quickly. A single blood draw costs the town \$150.00. One, two car crash with serious injury could potentially cost us \$600.00 for that single crash. We feel we can decrease this though because we have an ample inventory of the supplies utilized from the intoxilizer machine.

**46035**  
**FIRST AID – 14% DECREASE (\$195)**

CPR masks, bandages, AED supplies, hand wash supplies for vehicles, update expired filters for gas masks,

From this line in addition to first aid supplies, we also draw disinfecting wipes, gloves, and the basic first response supplies. We have been able to maintain our current stock well enough, but some of these supplies have a shelf life and will need replacement.

**47110**  
**OFFICE SUPPLIES - Level-Funded**

This line and operating supplies used to be one line. Now that it is separated, the same money between both lines is the same, but we use this account line less than operating supplies line.

**47120**  
**OPERATING SUPPLIES - Level-Funded**

This line was divided into operating and office supplies. We need to budget the same amount as last year, just dividing up the two lines. From these two lines we maintain and operate equipment in the department and replace and repair it as necessary. It also provides everyday operating supplies for paper, pens, notebooks etc.

**47340-**  
**POSTAGE – 11.5% DECREASE (\$300)**

Postage, supplies and fee for Stamps.com. Additionally we have increases in mailing for unpaid parking tickets, alarm permits etc. Decreased as a result of actual from this year.

**47370**  
**PHOTOCOPIER CONTRACTS – Level Funded**

We currently have three machines. Only one of those does not have a maintenance contract. Two are bought and paid for, the one under contract will not be paid in full for another two years.

**47400**  
**BOOKS AND PUBLICATIONS – Level Funded**

Each year we come close to over expending and some of the annual publications we have there is a slight increases over the years.

**47500**  
**PRINTING AND BINDING – Level Funded**

The fact that we keep nearing the over expenditure of this line deems it necessary to maintain the current amount. We are increasing our public outreach for a number of reasons and this has cost extra expenditures in this line. We believe we can continue with these efforts at the current funding level.

**48440**  
**FURNITURE AND FIXTURES – 25% INCREASE (\$250)**

Each year we have been trying to target a room/office where the furniture is no longer serviceable or in need of an upgrade. Some of the furniture and fixtures in our facility are original equipment from the 80's. We have stretched our funds a long way since the new contract with W.B. Mason and plan to continue the change out process for some of these items.

**48460**

**COMPUTERS & COMM EQUIPMENT REPAIRS- 11.2% INCREASE (\$960)**

This line covers radar repairs and some computer/MDT repairs. From this line, we expend money to maintain the radar trailer, certifications of all radar units and minor accessories/replacement parts for MDT. This increase has been discussed with our IT Department who have shared the cost of our replacement MDT's in our cruisers. This increase includes another new unit to be put on line. These new mobile data terminals have been a huge compliment to our patrol vehicles making the functionality better and the occupational health better due to maneuverability.

**49400**

**ADVERTISING – Level Funded**

Public hearings, recruitment and hiring, and found animals.

**50230**

**CELL PHONES – 4.1% INCREASE (\$150)**

This small increase is based on our current Verizon Wireless contract and the possibility of a phone upgrade for current staff next year. We have maintained a level budget with this for several years. The increase will cover any repairs needed as well to department phones. There are 5 lines covered in this including the modem.

**50260**

**TELEPHONE REPAIR – Level Funded**

**50270**

**ELECTRICITY – Level Funded**

This number corresponds with the projected electric rates over the next year.

**50280**

**PROPANE – Level Funded**

This line was reduced last year, but cannot be reduced any further. We are part of the town wide bid process. The combination of the reduced rate, cost saving measures such as insulating pipes we have been able to reduce our usage. That being said, we cannot reduce any further than what is recommended. We must be aware of the need to have the ability to pay for propane should another town wide emergency hit. The propane for the department operated generator, which runs communications, the emergency operations center, and the police department HVAC systems are operated on propane. Any extended use of the generator will accelerate the consumption of propane. The operation of the EOC

is crucial to the ability of the town to provide necessary services in the event of an emergency.

**50290**

**WATER – 4.2% INCREASE (\$25)**

Manchester Water Works has provided their billing rates for 2016 and this increase reflects that additional cost.

**50295**

**SEWER – Level Funded**

Rates that are set by Town Hall based upon 2016 calculations.

**50310**

**TELECOMMUNICATIONS – Level Funded**

Based on current 2016 spending projections, we should be able to level fund this line for next year.

**52315**

**CONTINGENCY – Level Funded**

To cover unanticipated expenses mainly associated with criminal investigations, materials to secure scenes, evidence collection, and the towing/ impounding of vehicles.

**52320**

**ANIMAL CONTROL –Level Funded**

**52325**

**CRIME PREVENTION PROGRAMS& EQUIPMENT – Level Funded**

Involves the bike, DARE program, child car seat fitting stations and materials associated with home and business security. Additionally, we have activities such as National Night out, Halloween night glow sticks and our citizen's Police Academy. This line also contains the K9 Program. We have effectively used the K9 program to find lost children, locate evidence, and assist in the apprehension of suspects and community interaction.

**52330**

**LEADS ON LINE - Level Funded**

This line is for an annual database subscription which is on-line pawn shop reporting. In most cities, pawn shops are required to catalogue on line, purchases with the seller's information. For the \$2238 a year, we are able to

access the database to see known offenders and what they are selling potentially helping victims of property crimes to get their valuables back.

**52340**

**ACCREDITATION – 28.85% INCREASE (\$1254)**

CALEA has upped the price a bit this year with the standard annual fee by mandating a new software to be used. This increase is inclusive of that additional charge as well as the standard base fee.

**52440**

**Radio Repair- Level Funded**

This line covers batteries as well as radio repairs. The usual battery for a portable radio lasts at a maximum of 10 hours; we are getting 12 out of them. The battery life after normal use is about 12-14 months. A single battery runs about \$100. With normal wear & tear (outside 24/7) in all weather conditions, we average around 15-20 per year.

We are also getting to the time period, about 10 years now, of our mobile (cruiser) radios needing upkeep. It seems like we just installed them last year, but they have now cycled through two different sets of line cars in this time frame.

**53240**

**VEHICLE FUEL – 30.25% DECREASE (\$16,479)**

This line was reduced from Town Hall based upon average usage over the past few years combined with the rates the Town was able to secure. This is the second year in a row that we have decreased this line which is about half of what it was two years ago. Significant savings to say the least.

**53250**

**MAINTENANCE CHARGES - VEHICLE – Level Funded**

This is based on current spending and the possibility of receiving 3 vehicles from CIP.

**53260**

**MAINTENANCE SUPPLIES – VEHICLES – Level Funded**

**53410**  
**EQUIPMENT – 4.5% INCREASE (\$856)**

For many years this line was not utilized appropriately. Since I became Chief, the goal has been to outfit our officers with everything they need to be successful in serving our community while keeping them safe. This year, we took great strides to make that happen as a result of the monies used from this line.

This line covers the cost of 10 more tasers that we began implementing in this current year's budget. Although the training is done, we currently have only six tasers in use. The goal is to have a taser assigned to each officer over the course of three budget cycles.

This line also covers the new cost of the Cloud Software of our body worn cameras and the contract costs associated with this year's purchase of the cameras.

**53460**  
**FACILITY - MAINTENANCE– Level Funded**

While we absorbed some of it with the maintenance charges line this year, the building is twenty years old and if proper maintenance is not performed, we will be looking at larger long-term costs.

There was a decrease in this line last year, but we still need to maintain the current amount so that we can make the necessary repairs as they become apparent. We plan to utilize these funds for 2017 to further upgrade our CCTV for the new parking lot that is in CIP as well.

**53470**  
**FACILITY- MAINT SUPPLIES- Level Funded**

No anticipated need for an increase in this line. Our contracted janitorial services thinks we are in good shape with the amount of supplies we need to cover the building.

**53490**  
**HVAC – Level Funded**

This covers the semiannual servicing of the units and the replacement filters. We currently have 6 units running for the Police Department. We have two units from the 1990's and 4 that are approximately ten years old. I have removed the HVAC replacement from the CIP lines in 2015 as a result of heat exchanger replacements that we did last year.

**55210**

**PROPERTY INSURANCE – 10% DECREASE (\$7563)**

This line includes four deductibles of \$1000.00. This is a rate set by our new insurance carrier.

**CAPITAL IMPROVEMENTS**

**Cruisers: (3 cruisers approved by CIP) - \$118,353**

For 2017 we are once again requesting three replacement first line vehicles. These three vehicles we are requesting are the Ford police SUV interceptors again. It is important to note that the cost difference between the sedan model and the SUV is negligible (\$1800), but the return on investment is huge in terms of space allowance and potentially resale. Also, the 2017 SUV model of the Interceptor is the same or 1 mpg less than the sedan model.

This request is being made based on several factors to include cost, use and officer comfort.

**COST:**

The SUV vehicle is \$39,451 fully equipped, including change over costs and markings for each vehicle.

**USE:**

The plan for 2017 is to replace three cruisers to maintain a current fleet that is overworked and in need of greater repair. These vehicles are emergency response units providing 24 hour a day law enforcement service. They are driven in a fashion unlike normal use transportation vehicles. These abnormal use conditions include excess idling times, frequent opening and closing of doors, and significant rapid shifting at times.

**OFFICER COMFORT:**

Finally there is officer comfort. These vehicles are the officer's office for 12 hours a day. The current Interceptor models are VERY compact and offer little leg room for taller officers. Additionally with the tighter seating area we have had to replace holsters on all of the officers assigned to the Interceptor Sedan due to excess wear and tear. In addition to the interior space, there is minimal trunk space in the sedans which restricts the amount of equipment we can carry.

## Parking lot Expansion- \$107,283



As the Community and police department continue to grow the department finds itself involved with the community on many different levels. We have simply run out of room. With Communications personnel, records personnel, patrol officers combined with our community involvement (CERT 70 + members, Crispin House, Explorers, Open House events, Citizen's Police Academy) and then add in the public coming into drop off forms, be interviewed, or requesting service from the department, our visitor lot is maxed out at times.

The expansion will provide us an area near the back ramp to park employee vehicles, thus alleviating the congestion in the front parking lot. We have looked at the feasibility to expand the front parking lot, but our footprint is far too small to accommodate the needs necessary. Further, the proposed parking area will increase usable space and alleviate drainage issues associated with the lower storage area within the Police Department.

## **SUMMIT GENERATOR: \$25,000**

The Goffstown Police Department has a tower site at Mt. Uncanoonuc that enables our dispatch center to communicate with all of our officers and the fire departments we dispatch for. At the tower site (hut) is a 1996 Kohler generator with over 700 hours of use at the tower. If power should go out in the Summit area, the generator provides power to enable our Communications Division to dispatch all of our emergency services to Goffstown and other communities. The purpose of this CIP request is to replace this generator, which is 20 years old. This generator update has been moved up after a discussion with Fire Chief O'Brien and his recommendation. This type of generator operates under a load weekly at almost max RPM which diminishes the lifespan quicker than earlier calculations.